Press Release

2020-03-12

Travelling Reminder in regard to Novel Coronavirus Infection

Due to the development of the Novel Coronavirus Infection, many countries have imposed entry restrictions to Chinese tourists recently. In order to avoid entry hindrance, the Identification Services Bureau (DSI) advises Macao residents who plan to travel abroad to obtain the latest information on immigration and quarantine arrangement of their destination prior to their travel. For detailed information, Macao residents can inquire the embassy or consular missions of the country that they plan to travel to, or they can visit the website of the National Immigration of Administration of the People's Republic China https://www.nia.gov.cn/n741440/n741542/c1245203/content.html.

In case of emergency, Macao residents who are travelling abroad can call the 24-hour overseas emergency hotline (Tel: +853-28573333; Fax: +853-28780826), or call DSI (Tel: +853-28370777) directly within office hours for assistance. Besides, they can call the 24-hour hotline of the Tourism Crisis Management Office of the Macao SAR (Tel: +853-28333000), the Center for Global Consular Protection and Services of the Ministry of Foreign Affairs (Tel: +8610-12308) and the overseas embassies or consulates of the People's Republic of China for assistance.